

Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services

EmblemHealth : Select Care Platinum

Coverage Period: 01/01/2024 to 12/31/2024

Coverage for: Individual + Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-447-8255. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <a href="https://www.healthcare.gov/sbc-glossary">https://www.healthcare.gov/sbc-glossary</a> or call 1-800-447-8255 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$0	See the Common Medical Events chart below for your costs for services this <u>plan</u> covers
Are there services covered before you meet your <u>deductible</u> ?	No	See the Common Medical Events chart below for your costs for services this <u>plan</u> covers.
Are there other <u>deductibles</u> for specific services?	There are no other specific deductibles.	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket limit</u> for this <u>plan</u> ?	For participating providers \$2,000 individual / \$4,000 family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , the overall family <u>out-of-pocket limit</u> must be met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a network provider?	Yes. See <a href="www.EmblemHealth.com">www.EmblemHealth.com</a> or call 1-800-447-8255 for a list of participating <a href="providers">providers</a> .	This plan uses a provider network. You will pay less if you use a provider in the plan's network. You will pay the most if you use a non-participating provider, and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware, your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services, but only if you have a <u>referral</u> before you see the <u>specialist</u> .



All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.

Common	What You Will Pay		u Will Pay	Limitations, Exceptions, & Other	
Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Important Information	
16	Primary care visit to treat an injury or illness	\$15 copayment	Not Covered	None	
If you visit a health care provider's office or clinic	Specialist visit	\$35 copayment	Not Covered	Referral required.	
provider 5	Preventive care / screening / immunization	No Charge	Not Covered	None	
If you have a test	Diagnostic test (x-ray, blood work)	Xray: \$35 copayment, Lab: Performed in a PCP Office: \$15 copayment Performed in a Specialist Office: \$35 copayment	Not Covered	Preauthorization may be required.	
	Imaging (CT/PET scans, MRIs)	\$35 copayment	Not Covered	Preauthorization required.	
	Generic drugs (Tier 1)	\$10 <u>copayment</u> (retail); \$25 <u>copayment</u> (mail order)	Not Covered (retail); Not Covered (mail order)	Preauthorization is not required for a covered prescription drug used to treat a substance use disorder, including a prescription drug to manage opioid withdrawal and/or stabilization and for opioid overdose reversal. Your cost may	
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.EmblemHealth.com	Preferred brand drugs (Tier 2)	\$30 <u>copayment</u> (retail); \$75 <u>copayment</u> (mail order)	Not Covered (retail); Not Covered (mail order)		
	Non-preferred brand drugs (Tier 3)	\$60 <u>copayment</u> (retail); \$150 <u>copayment</u> (mail order)	Not Covered (retail); Not Covered (mail order)		
	Specialty drugs (Tier 4)	Tier 1: \$10 copay/30 day supply Tier 2: \$30 copay/30 day supply Tier 3: \$60 copay/ 30 day supply (specialty retail only)	Not Covered (specialty retail only)	be higher if you select a brand name drug when a generic medicine is available. This plan has a Preferred Pharmacy Network.	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	\$100 copayment	Not Covered	None	
surgery	Physician/surgeon fees	\$100 copayment	Not Covered	Preauthorization required.	
	Emergency room care	\$100 copayment	\$100 copayment	Waived if admitted to Hospital.	
If you need immediate medical attention	Emergency medical transportation	\$100 copayment	\$100 copayment	None	
	<u>Urgent care</u>	\$55 copayment	Not Covered	None	

Common		What You Will Pay		Limitations, Exceptions, & Other
Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Important Information
If you have a hospital stay	Facility fee (e.g., hospital room)	\$500 <u>copayment</u> per admission	Not Covered	Preauthorization required, except for emergency admissions.
	Physician/surgeon fees	\$100 copayment	Not Covered	Preauthorization required.
If you need mental health, behavioral health, or	Outpatient services	Office Visits: \$15 copayment All Other Outpatient Services: \$15 copayment	Not Covered	Unlimited visits. For Substance Abuse care, up to twenty (20) visits per plan year may be used for family counseling.
substance abuse services	Inpatient services	\$500 <u>copayment</u> per admission	Not Covered	Preauthorization required, except for emergency admissions.
If you are pregnant	Office visits	No Charge	Not Covered	Prenatal Care that is not provided in accordance with the comprehensive guidelines supported by USPSTF and HRSA will use the cost sharing for the appropriate service.
	Childbirth/delivery professional services	\$100 copayment	Not Covered	Preauthorization required.
	Childbirth/delivery facility services	\$500 <u>copayment</u> per admission	Not Covered	Limited to forty-eight (48) hours for natural delivery and ninety-six (96) hours for caesarean delivery. One (1) home care visit covered in full if discharged early. Preauthorization required.
	Home health care	\$15 copayment	Not Covered	Forty (40) visits per plan year. <u>Preauthorization</u> required.
If you need help recovering or have other special health needs	Rehabilitation services	Inpatient: \$500 copayment per admission Outpatient: \$25 copayment	Not Covered	Inpatient: Sixty (60) days per condition/per plan year, combined therapies. Outpatient: Sixty (60) visits per condition/per plan year, combined therapies.  Preauthorization required for Inpatient services.

Common		What You Will Pay		Limitations, Exceptions, & Other
Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Important Information
	Habilitation services	Inpatient: \$500 <u>copayment</u> per admission Outpatient: \$25 <u>copayment</u>	Not Covered	Inpatient: Sixty (60) days per condition/per plan year, combined therapies. Outpatient: Sixty (60) visits per condition/per plan year, combined therapies.  Preauthorization required for Inpatient services.
	Skilled nursing care	\$500 <u>copayment</u> per admission	Not Covered	200 days per plan year. <u>Preauthorization</u> required.
	Durable medical equipment	10% coinsurance	Not Covered	None
	Hospice services	Inpatient: \$500 copayment Outpatient: \$15 copayment	Not Covered	210 days per plan year. Five (5) visits for family bereavement counseling. Preauthorization required for Inpatient services.
	Children's eye exam	\$15 copayment	Not Covered	One (1) exam per twelve (12) month period.
If your child needs dental or eye care	Children's glasses	10% coinsurance	Not Covered	One (1) prescribed lenses and frames per twelve (12)-month period.
	Children's dental check-up	\$15 <u>copayment</u>	Not Covered	One (1) dental exam & cleaning per six (6)-month period. Full mouth x-rays or panoramic x-rays.

#### **Excluded Services & Other Covered Services**

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)			
Acupuncture     Long-term care     Routine foot care			
Cosmetic Surgery	<ul> <li>Non-emergency care when traveling outside the</li> </ul>	Routine hearing tests	
Dental Care (Adult)	U.S.	Weight loss programs	
Private-duty nursing			

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Other Covered Services (Limitations m	av annly to these services	This isn't a complete list. Please see	vour plan document )
Other Covered Cervices (Enritations in	ay apply to those selvices	. Triid idir t a dompicto iidt. T idade dec	your plan accument.

Abortion Services

Chiropractic care

Infertility treatment (Prior Approval required)

- Bariatric Surgery (Prior Approval required)
- Hearing aids (Prior Approval required)

Routine eye care

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: New York State Department of Financial Services at 1-800-342-3736 or <a href="www.ctio.cms.gov">www.ctio.cms.gov</a>, U.S. Department of Health and Human Services at 1-877-267-2323 x1565 or <a href="www.ctio.cms.gov">www.ctio.cms.gov</a>, U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <a href="www.dol.gov/ebsa/contactEBSA/consumerassistance.html">www.dol.gov/ebsa/contactEBSA/consumerassistance.html</a> or <a href="www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit <a href="www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596 or NY State of Health Marketplace at 1-855-355-5777 or <a href="www.nystateofhealth.ny.gov">www.nystateofhealth.ny.gov</a>.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

#### **EmblemHealth**

By Phone:

Please call the number on your ID card.

In writing: EmblemHealth

Grievance and Appeals Department

P.O. Box 2801

New York, NY 10116-2807

Website: www.emblemhealth.com

# For HMO Coverage

New York State Department of Health

By Phone: 1-800-206-8125

In writing:

New York State Department of Health Office of Health Insurance Programs

# For All Coverage Types

New York State Department of Financial Services

By Phone: 1-800-342-3736

In writing:

New York State Department of Financial Services

Consumer Assistance Unit One Commerce Plaza Albany, NY 12257 Website: www.dfs.ny.gov

# Consumer Assistance Program

New York State Consumer Assistance Program

By Phone: 1-888-614-5400

In writing:

Community Health Advocates 633 Third Avenue. 10th Floor

Bureau of Consumer Services - Complaint Unit

Corning Tower - OCP Room 1607

Albany, NY 12237

Email: managedcarecomplaint@health.ny.gov

Website: www.health.ny.gov

New York, NY 10017 Email: <a href="mailto:cha@cssny.org">cha@cssny.org</a>

Website: www.communityhealthadvocates.org

For Group Coverage: U.S. Department of Labor

Employee Benefits Security Administration at 1-866-444-EBSA (3272)

Website: www.dol.gov/ebsa/healthreform

# Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

#### Does this Coverage Meet the Minimum Value Standard? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

# **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-447-8255.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-447-8255.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-888-447-8255.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-888-447-8255.

To see examples of how this plan might cover costs for a sample medical situation, see the next section. -

# About these Coverage Examples



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
Specialist copayment	\$35
Hospital (facility) copayment	\$500
Other copayment	\$0

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)

Childbirth/Delivery Professional Services

Childbirth/Delivery Facility Services

Diagnostic tests (ultrasounds and blood work)

Specialist visit (anesthesia)

Total Evennela Cost

rotal Example Cost	\$12,700		
In this example, Peg would pay:			
Cost Sharing			
<u>Deductibles</u>	\$0		
<u>Copayments</u>	\$2,000		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions	\$60		
The total Peg would pay is	\$2,060		

# Managing Joe's type 2 Diabetes (a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
Specialist copayment	\$35
■ Hospital (facility) copayment	\$500
Other copayment	\$0

This EXAMPLE event includes services like: <u>Primary care physician</u> office visits (including disease education)

<u>Diagnostic tests</u> (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$5,600	
In this example, Joe would pay:		
Cost Sharing		
<u>Deductibles</u>	\$0	
Copayments	\$1,300	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$55	
The total Joe would pay is	\$1,355	

# Mia's Simple Fracture (in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
Specialist copayment	\$35
■ Hospital (facility) copayment	\$500
Other copayment	\$0

This EXAMPLE event includes services like:

 $\underline{\text{Emergency room care}} \text{ (including medical supplies)}$ 

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800			
In this example, Mia would pay:	In this example, Mia would pay:			
Cost Sharing				
<u>Deductibles</u>	\$0			
Copayments	\$980			
Coinsurance	\$4			
What isn't covered				
Limits or exclusions	\$0			
The total Mia would pay is	\$984			

Note: These numbers assume the patient does not participate in the <u>plan's</u> wellness program. If you participate in the <u>plan's</u> wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: 1-800-390-3522.

\*Note: This plan may have other deductibles for specific services included in this coverage example. See "Are there other deductibles for specific services?" row above.

The plan would be responsible for the other costs of these EXAMPLE covered services



# **EmblemHealth**®

ATTENTION: Language assistance services, free of charge, are available to you. Call **1-877-411-3625**. TTY/TDD: **711**.

#### **Español (Spanish)**

ATENCIÓN: Usted tiene a su disposición, gratis, servicios de ayuda para idiomas. Llame al 1-877-411-3625 (TTY/TDD: 711). 中文 (Traditional Chinese)

注意: 我們免費提供相關的語言協助服務。請致電 1-877-411-3625 (TTY/TDD: 711)。

#### Русский (Russian)

ВНИМАНИЕ! Вам доступны бесплатные услуги переводчика. Звоните по тел. **1-877-411-3625** (служба текстового телефона TTY/TDD: **711**).

# Kreyòl Ayisyen (Haitian Creole)

ATANSYON: Gen sèvis èd nan lang gratis ki disponib pou ou. Rele nimewo 1-877-411-3625 (TTY/TDD: 711).

# 한국어 (Korean)

주의: 귀하에게 언어 지원 서비스가 무료로 제공됩니다. 1-877-411-3625(TTY/TDD: 711)번으로 전화하십시오.

#### Italiano (Italian)

ATTENZIONE: sono disponibili servizi gratuiti di assistenza linguistica. Chiami il numero 1-877-411-3625 (TTY/TDD: 711).

אידיש (Yiddish)

.(TTY/TDD: **711**) **1-877-411-3625** אכטונג: שפראך הילף סערוויסעס, אהן קיין פרייז, זיינען דא צו באקומען פאר אייך. רופט

#### বাংলা (Bengali)

মলোযোগ দিন: ভাষা সহায়তা পরিষেবাগুলি আপনার জন্য বিনামূল্যে উপলব্ধ আছে। 1-877-411-3625 (TTY/TDD: 711) নম্বরে ফোন করুন।

# Polski (Polish)

UWAGA: dostępna jest bezpłatna pomoc językowa. Prosimy zadzwonić pod numer 1-877-411-3625 (TTY/TDD: 711).

(Arabic) العربية

يُرجى الانتباه: تتوفر لك خدمات المساعدة اللغوية مجاناً، اتصل على الرقم 3625-411-877-1 أو (TTY/TDD: 711).

# Français (French)

ATTENTION : une assistance d'interprétation gratuite est à votre disposition. Veuillez composer le 1-877-411-3625 (TTY/TDD : 711).

(Urdu) اردو

توجه دیں:آپ کے لیے زبان سے متعلق اعانت کی خدمات، مفت دستیاب ہیں۔ 3625-411 (TTY/TDD: 711) پر کال کریں۔

# **Tagalog (Tagalog)**

NANANAWAGAN NG PANSIN: Mayroon kang magagamit na mga serbisyo para sa tulong sa wika nang walang bayad. Tawagan ang **1-877-411-3625** (TTY/TDD: **711**).

# Ελληνικά (Greek)

ΠΡΟΣΟΧΗ: Διατίθενται για σας υπηρεσίες γλωσσικής βοήθειας, δωρεάν. Καλέστε το **1-877-411-3625** (για άτομα με προβλήματα ακοής (TTY/TDD): **711**).

# Shqip (Albanian)

VINI RE: Shërbime ndihmore për gjuhën, falas, janë në dispozicionin tuaj. Telefononi në 1-877-411-3625 (TTY/TDD: 711).

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EmblemHealth complies with Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. EmblemHealth does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

# EmblemHealth:

- Provides free aids and services to people with disabilities to help
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose first language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, please call member services at **1-877-411-3625** (TTY/TDD: **711**).

If you believe that EmblemHealth has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with EmblemHealth Grievance and Appeals Department, PO Box 2844, New York, NY 10116, or call member services at 1-877-411-3625. (Dial 711 for TTY/TDD services.) You can file a grievance in person, by mail or by phone. If you need help filing a grievance, EmblemHealth's Grievance and Appeals Department is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office of Civil Rights electronically through the Office of Civil Rights Complaint Portal, available at ocrportal.hhs.gov/ocr/portal/lobby.jsf or by mail or phone at U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201; 1-800-368-1019, (dial 1-800-537-7697 for TTY services).

Complaint forms are available at hhs.gov/ocr/office/file/index.html.

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