Effective 1/14/2019 facilities will no longer receive Concurrent Review Status reports for HIP members via fax/email. All Concurrent Review Status reports for HIP members should be retrieved via web portal download.

Facilities can access the web portal by visiting <u>https://www.emblemhealth.com/Providers</u>. If you require support with getting access and/or technical questions regarding the EmblemHealth provider portal please contact EDISupport@emblemhealth.com

User/s can send an email request to EDISupport@EmblemHealth.com with the following information:

- · Full name
- · Date of birth
- Email address
- · Level of access
- Facility PRIS number

Below is the step by step process to access the reports from web. Report is updated twice a day: approximately at 9:29am and 4:29pm. Reports are archived for a month.

Access from the EH website: <u>https://www.emblemhealth.com/providers</u>

1. Click Sign in



2. Scroll down to Sign in to access our secure portal.



Managing Your EmblemHealth Patients

Emblem Health's	new ASO Bridge offering is growing
Bridge gives members acce	ass to a combination of our existing HIP Insurance
Company of New York (HI	PIC) Prime Network. Group Health Incorporated
(GHI) National Network, Co	onnectiCare, Inc. (CCI) Choice Network, as well as
QualCare's and FirstHeal	th's networks. Some of our new clients include
ArchCare, Calvary, BCTGM	Local 53 Health Benefits Fund, and DC 1707 Local
389 Health and Welfare Fu	ind. Please contact Customer Service if you have
questions about coverage	for patients of these groups. <u>Click here for more</u> .
Sign in below to access ou	ur secure portal. You can review patient benefits
information, claim status, u	update your practice information and more. If you
don't have a	n account, use the register option.

Register 🗹

3. Login with your credentials.

G	https://portals3.	emblemhealth.com/	Providers/start.aspx		P + 🔒 C 🧶 EH	-POS Login	V Provider Resource
X	MemblemHealth						AAA 🕾
I	PROVIDERS	Provider Manual	Forums and Webinars	Claims Corner	Provider Resources	Medical Policies	Join Our Networks
	Providers	You are here: Login to myEm	blemHealth				
	NEWS & FEATURES PROVIDER RESOURCES DENTAL PROVIDER RESOURCES	User ID: vukalluri Log in Register Forgot your PIN:	Password:		Privacy policies Le	egal Glossary Site Map Ne	ws & Media <u>Careers</u>
	MAKING STRIDES Apadementation Control Head	YC Solution LEAPFROG		EmblemHealth is the p	parent company of GHI a	nd HIP. © EmblemHealth, Inc.	All Rights Reserved.

4. Or login from EmblemHealth provider portal url (secure site):

https://portals3.emblemhealth.com/Providers/start.aspx

Home page – myEmblemHealth welcome page is displayed. To access Concurrent review reports, please click on the hyperlink under My Reports: Concurrent Review Status Report to access the report/s.



5. Reports are archived for 30 days with most recent on the top. Click on the link to access the report.

				Welcome, Stony Bro	ook University Media	al Log Ou	
Minimum EmblemHealth							
	Provider	You are curr	rently impersonating: F02 Claims Corner	47 Drovider	Medical Polici	06	Join Our
PROVIDERS	Manual	Webinars	Cialins Corrier	Resources	Ficultar Polici		Networks
•							
Drovidore	You are here: Emb	lemHealth > <u>Providers</u> >	> <u>myEmblemHealth</u> > Concu	rrent Review Status Repo	rt Information valio	d as of 9/5/2	019 8:45 AM
Hama	Concurrent	Review Status	Reports				
nome							
Claims/Checks	Record(s) 1 to	30 of 64			< < Pag	ie 1 🗸 of	3 ≥ ≥L
Benefits/Eligibility	Available Repo	orts				Received	Expires
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Prior Approvals	Your Concurrent available!	Review Status Report	for STONY BROOK UNIVE	RSITY MEDICAL (3303	93) 09:30 AM is	9/4/2019	10/4/2019
Electronic Funds Transfer/ Electronic Remittance	Your Concurrent available!	Review Status Report	for STONY BROOK UNIVE	RSITY MEDICAL (3303	93) 04:30 PM is	9/3/2019	10/3/2019
Advice	Your Concurre 09:30 AM is av	nt Review Status Re ailable!	eport for STONY BROOK	UNIVERSITY MEDI	CAL (330393)	9/3/2019	10/3/2019
Results	Your Concurrent available!	Review Status Report	for STONY BROOK UNIVE	RSITY MEDICAL (3303	93) 04:28 PM is	9/2/2019	10/2/2019
Message Center	Your Concurre 09:46 AM is av	nt Review Status Re ailable!	eport for STONY BROOK	UNIVERSITY MEDI	CAL (330393)	9/2/2019	10/2/2019
Submit NPI	Your Concurrent available!	Review Status Report	for STONY BROOK UNIVE	RSITY MEDICAL (3303	93) 04:28 PM is	9/1/2019	10/1/2019
Provider	Your Concurren 09:29 AM is av	nt Review Status Re ailable!	eport for STONY BROOK	UNIVERSITY MEDI	CAL (330393)	9/1/2019	10/1/2019
Credentialing Tool Request ER Notification	Your Concurrent available!	Review Status Report	for STONY BROOK UNIVE	RSITY MEDICAL (3303	93) 04:28 PM is	8/31/2019	9/30/2019
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Security Application Risk Adjustment	Your Concurrent available!	Review Status Report	for STONY BROOK UNIVE	RSITY MEDICAL (3303	93) 04:29 PM is	8/30/2019	9/30/2019
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NEWS & FEATURES	Your Concurre 09:32 AM is av	nt Review Status Re ailable!	eport for STONY BROOK	UNIVERSITY MEDI	CAL (330393)	8/28/2019	9/28/2019
PROVIDER RESOURCES	Your Concurre 04:28 PM is av	nt Review Status Re ailable!	eport for STONY BROOK	UNIVERSITY MEDI	CAL (330393)	8/27/2019	9/27/2019
DENTAL PROVIDER	Your Concurre 09:29 AM is av	nt Review Status Re ailable!	eport for STONY BROOK	UNIVERSITY MEDI	CAL (330393)	8/27/2019	9/27/2019
RESURCES	Your Concurre 04:28 PM is av	nt Review Status Re ailable!	eport for STONY BROOK	UNIVERSITY MEDI	CAL (330393)	8/26/2019	9/26/2019
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	Vour Concurre	nt Roview Statue R	aport for STONY BROOK	UNIVERSITY MEDI	UVI (330303)		

Vour Concurrent Review Status Report for STONV RROOK HINTVERSTTV MEDICAL (330303)

6. Click on <u>View here</u> to access the report.

🚩 EmblemHealth				Welcome, Stony B	rook University Medical	
	Provider	You are curr Forums and	rently impersonating: F0	247 Provider	Medical Policies	Join Our
PROVIDERS	Manual	Webinars	Cialins Corner	Resources	Ficultar Policies	Network
•	You are here: Emb	olemHealth > Providers :	> <u>myEmblemHealth</u> > Conci	urrent Review Status Rep	port Information valid as of 9)/5/2019 8:46 AM
Providers						
łome	Concurrent	Review Status	s Reports			
laims/Checks	Subject: Concur	rrent Review Status	Report for STONY BRO	OK UNIVERSITY M	EDICAL (330393) 04:29 I	PM
enefits/Eligibility					Rece Exp	eived: 9/4/2019 ires: 10/4/2019
<u>eferrals</u>						
Pre-Certifications/ Prior Approvals	IMPORTANT: T	The Concurrent Revi	ew Status Report has l	peen revised to bett	er serve you in ascertain	ing the last
Electronic Funds	last covered da	ay - additional clinic	al (or discharge inform	ation) is required o	n the day after the last o	overed day.
<u>Hansiel/</u> Electronic Remittance Advice	The Status colu refer to the rep	umn provides you w port footer for more	information about the	ew status for each i Dates of Service an	respective dates of serviced status columns.	e. Please
<u>.ab Ordering/</u> Results	Your Concurrent	Review Status Report	for STONY BROOK UNIVE	RSITY MEDICAL (330)	393) 04:29 PM is avai <mark>lable</mark> !	<u>View here</u>
Provider Profile						
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Provider Credentialing Tool						
Request ER Notification						
Search ER Notification						
Security Application						
Collabor8 Program)						
My Reports <u>Concurrent Review</u> Status Report						
Impersonate Jnimpersonate						
NEWS & FEATURES						
ROVIDER RESOURCES						
ENTAL PROVIDER						

7. PDF version of the report is displayed.

			-	E	linne	innealth. Concurre	III Ke	VIEW C	Jiaius	Keh						_
lame: d: ed On:	STONY BROOK UNIV 330393 Wednesday, Septemb	ERSITY MEDICAL er 4, 2019 4:29:24	PM													
ł	Patient Name	DOB	LOB	Dx Type	Dx Code	Dx Description	Admit Date	Discharge Date	Notify Date	Source	Case Status	Stage	Dates of Service*	Status**	Days	Be
		01/17/1998	MD	ICD10	S32401A	Unspecified fracture of right acetabulum, initial encounter for clos	01/20/2019		01/24/2019	UR	Approved	Open	01/20/2019 - 02/18/2019	IA	30	м
		03/07/1966	MD	ICD10	R410	Disorientation unspecified	08/30/2019		08/30/2019	ER	Denied	Open	08/30/2019 - 08/31/2019	ID	0	м
		04/18/1979	MD	ICD10	M25421	Effusion right elbow	09/03/2019		09/03/2019	ER	Pended	Open	09/03/2019 - 09/04/2019	IR	1	N
		08/01/1987	MD	ICD10	G548	Phantom limb syndrome with pain	08/25/2019		08/26/2019	UR	Denied	Open	08/25/2019 - 08/26/2019	ID	1	N
		03/06/1963	MD	ICD10	E871	Hypo-osmolality and hyponatremia	09/03/2019		09/03/2019	ER	Pended	Open	09/03/2019 - 09/04/2019	IR	1	,
		02/19/2007	нм	ICD10	S11029A	Unspecified open wound of trachea initial encounter	08/02/2019		08/02/2019	ER	Denied	Open	08/02/2019 - 08/03/2019	ID	1	
		03/20/1938	MR	ICD10	1441	Atrioventricular block second degree	08/27/2019		08/28/2019	UR	AWM	Open	08/27/2019 - 08/30/2019	IA	3	•
													08/30/2019 - 09/03/2019	EA	4	
													09/03/2019 - 09/04/2019	ED	0	21
		12/01/1951	MR	ICD10	R001	Bradycardia unspecified	09/04/2019		09/04/2019	ER	Pended	Open	09/04/2019 - 09/05/2019	IR	1	8
		05/26/1948	MR	ICD10	1200	Unstable angina	08/21/2019		08/21/2019	ER	Approved	Open	08/21/2019 - 08/28/2019	IA	7	
													08/28/2019 - 09/03/2019	EA	6	ē. 1
													09/03/2019 - 09/06/2019	EA	3	31
		01/31/1963	MR	ICD10	J441	Chronic obstructive pulmonary disease with (acute) exacerbation	09/01/2019		09/02/2019	UR	Approved	Open	09/01/2019 - 09/05/2019	IA	4	
		09/25/1971	нм	ICD10	1609	Nontraumatic subarachnoid hemorrhage unspecified	08/25/2019		08/25/2019	ER	Pended	Open	08/25/2019 - 09/02/2019	IA	8	
													09/02/2019 - 09/05/2019	EA	3	1
													09/05/2019 - 09/06/2019	ER	1	
		08/03/1964	нм	ICD10	T8140XA	Infection following a procedure unspecified	08/29/2019		08/29/2019	ER	Denied	Open	08/29/2019 - 08/30/2019	ID	0	

** IR = Initial Request; IA = Initial Approval; ID = Initial Denial; ER = Extension Request; EA = Extension Approval; ED = Extension Denial.

This report is system generated. The data it contains is not a guarantee of payment. All claims are subject to review for medical necessity, member eligibility and other coverage plan provisions. Page 1 of 2

Report Date: 9/4/2019 Report Modified Date: 01/11/2019 v2.0

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8. The report can be saved on the desktop. Click anywhere on the report, a ribbon appears at the bottom of the screen. Click the disk icon and save.

-													
09/29/1967	NA	ICD10	082	Encounter for cesarean delivery without indication	02/29/2020	02/28/2020	UR	Approved	Open	02/28/2020 - 09/09/2020	м	4 0	•
11/28/1967	NA	ICD10	582143A	Displaced bicondylar fracture of unspecified sbia initial encounter for closed fracture	02/21/2020	02/21/2020	UR	Denied	Open	02/21/2020 - 02/22/2020	ID .	0 M	D
07/14/1929	MR	KD10	R298	Repeated fails	02/29/2020	02/29/2020	UR	Approved	Open	02/29/2020 - 09/07/2020	м	7 M	D
03/15/1925	MR	KD10	R5383	Other fatigue	02/28/2020	02/28/2020	UR	Approved	Open	02/28/2020 - 03/08/2020	н	7 M	D
05/21/1952	MR	KD10	1429	Cardiomyopathy unspecified	02/28/2020	02/28/2020	UR	Approved	Open	02/28/2020 - 03/08/2020	м	7 M	D
04/07/1933	MR	KD10	4280	Congestive Heart Failure, unspecified	02/25/2020	02/25/2020	UR	Approved	Open	02/25/2020 - 09/09/2020	ы	7 M	D
05/21/1962	MR	KCD10	R079	Chest pain unspecified	02/27/2020	02/28/2020	UR	Denied	Open	02/27/2020 - 02/28/2020	ю	0 M	D
12/18/1907	MR	ICD10	2761	Hyposmolality And/Or Hyponatremia	02/23/2020	02/23/2020	UR	Approved	Open	02/23/2020 - 03/01/2020	UA.	7 M	Ð
										03/01/2020 - 03/06/2020	EA	5 M	D
04/02/1961	нм	ICD10	1509	Heart failure unspecified	02/24/2020	02/25/2020	UR	Approved	Open	02/24/2020 - 03/02/2020	м	7 M	D
12/13/1987	нм	ICD10	J9612	Chronic respiratory failure with hypercapnia	02/21/2020	02/22/2020	ER	Denied	Open	02/21/2020 - 02/22/2020	ю	0 M	D

* Additional clinical (or discharge information) is required on the day after the last date listed in the Dates of Service column

** IR = Initial Request; IA = Initial Approval; ID = Initial Denial; ER = Extension Request; EA = Extension Approval; ED = Extension Denial.

This report is system generated. The data it contains is not a guarantee of payment. All claims are subject to review for medical necessity, member eligibility and other coverage plan provisions.

Report Date: 3/2/2020 Report Modified Date: 01/11/2019 v2.0



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06/21/1952	MR	ICD10	1429	Cardiomyopathy	Inspecified 02/28/2020 02/28/2020 UR Approved Open 02/28/2020-03/08/2020 IA		7
04/07/1933	MR	ICD10	4280	Congestive Hear	Save As	×	7
05/21/1962	MR	ICD10	R079	Chest pain unsp		2	0
12/18/1937	MR	ICD10	2761	Hyposmolality Ar	Sector Sector		7
64/02/1961	нм	ICD10	1509	Heart failure uns	Downloads		7
12/13/1987	нМ	ICD10	J9612	Chronic respirate	Libraries Documents Music System Folder System Folder System Folder Metwork System Folder System F		0
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