



POLICY UPDATES

March 2018



Remind Patients to Look for the CAHPS Survey

This month Medicare and other patients may begin receiving the annual CAHPS survey. It asks them about their experience with you, their health plan, and the care they receive.

Remind them to look for the survey in the yellow envelope and return it. And always remember to follow best practices to help boost your scores.

[Read More](#)



Hospital Readmission Policy Changes in June

On June 1, we're revising our readmission policy to 30 days to align with the Centers for Medicare & Medicaid Services' (CMS') guidelines. [Read more.](#)



Coding Changes Affecting Claims

Be aware of important changes that impact claims processing for [colon cancer screening](#) and [mammography](#).



Over-the-Counter Drugs Now Covered

Like Medicaid, Child Health Plus insures for a wide range of over-the-counter drugs, including Children's Motrin® and Children's Tylenol®. [Read more.](#)



Medicare Payment Reduction

The Centers for Medicare & Medicaid Services (CMS) reduced premium payments to health plans, providers, and suppliers by two percent in 2013 as a result of cuts in federal spending. EmblemHealth began applying this reduction on professional and facility Medicare claims on January 1. [Read More.](#)

EmblemHealth

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EmblemHealth benefit plans are underwritten by the EmblemHealth companies Group Health Incorporated (GHI), HIP Health Plan of New York (HIP) and HIP Insurance Company of New York.

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