

### **WE ARE HERE TO HELP**

If you have questions about behavioral health services or need help finding a behavioral health professional, please call Carelon at 888-447-2526 (TTY: 711). A representative can help 24 hours a day, 7 days a week. If your child is in crisis, call 800-273-TALK (800-273-8255), go to your local Emergency Room, or call 911.

Stop by any of our Neighborhood Care locations for community support. Visit emblemhealth.com/ neighborhood. Whether your child is in first grade or high school, it's important to teach them to value their mental health. Below are tools your family can use to build a healthy and happy lifestyle.

## Identify

- Have you noticed your child starting to have difficulties at home, school, or with friends? Does their behavior seem different than others in their peer group?
- If you have noticed changes, it's time to have a talk with them.
- The Youth Test at mentalhealthamerica.net/screening is a simple way to help your child determine if their behaviors are possible symptoms of a mental health issue.\*

# Learn

- Your child is not alone. 1 in 5 children ages 13 to 18 have, or will have, a serious mental illness.<sup>1</sup>
- What kind of symptoms is your child experiencing? Know the signs. Visit **emblemhealth.com/bh** to learn more.

#### Act

- Talk to your child's doctor. If you need to find one, use the "Find a Doctor" tool at <a href="mailto:emblemhealth.com/findadoctor">emblemhealth.com/findadoctor</a>.
- Take small steps, such as teaching your child to eat healthy, and add balance to their life. Learn more at **mentalhealthamerica.net/care-your-health**.

## **Support**

- There's strength in numbers. Find help through the local school system.
- Look toward the future. Help your child meet their goals and focus on their strengths. Find out more at mentalhealthamerica.net/taking-care-yourself.
- \*Please Note: Screening results do not mean your child has a behavioral health condition.
- Please share your child's results with a behavioral health professional and talk about your child's needs.
- <sup>1</sup>National Alliance on Mental Illness (NAMI) nami.org

HIP Health Plan of Greater New York (HIP) is a HMO plan and Group Health Incorporated (GHI) is a PPO plan with a Medicare contract. Enrollment in HIP and GHI depends on contract renewal. HIP Health Plan of Greater New York and GHI are EmblemHealth companies.