

Private Duty Nursing

Through our free Private Duty Nursing program, the needs of members are assessed and ongoing support is provided by specialized high-tech nurses.

Who is eligible for the program?

Medicaid and EmblemHealth Plan, Inc. (formerly GHI) members with identified long-term needs.*

How do members enroll?

Members can be referred by facilities, providers, home health agencies, and family. See Care Management contact information below for more enrollment contact information.

How does the program benefit the member?

- Provides one-on-one medical care from an in-home nurse or at a facility.

- Provides specialized care in the comfort of the member's own home.
- Nurses get to know the patient as an individual and can identify and address changes in status immediately.
- Nurses will alert providers of any changes in health status.
- Members will receive care coordination and utilization management support.

How can you support members/your patients in the program?

- Work with the member to define and meet their ongoing care goals.
- Support members by coordinating with our Care Management team to help address any outstanding gaps in care.

Are there additional considerations?

EmblemHealth also collaborates in partnership with home health agency providers to ensure members receive medically necessary services.

How long is the program?

The program can be ongoing, as long as the member has a skilled care need.

How do I find out more?

Call our Care Management department at **800-447-0768** (TTY 711), Monday through Friday, 9 a.m. to 5 p.m. or email longtermsupportservices@emblemhealth.com.

* Some managing entities (delegates) offer their own care management programs for EmblemHealth members under their care. For more information about their care management programs, go to emblemhealth.com/providers/manual/health-promotion-and-care-management, under the "Care Management Programs" drop-down, at the bottom.

